

Expert pool: Student Support

Innovative Student Support Solutions for Large Groups

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Abstract

Do you know how mega-universities cope with the challenge to give support to large number of students in blended and online environments?

Would you like to know some good and innovative solutions to attend students' necessities mediated by ICT when numbers increase?

Open and distance education universities are among the largest ones in the world by number of students enrolled. A quick glance at Wikipedia reveals that this modality is giving, thus, response to main educative challenges all over the world, promoting higher education access in many countries.

https://en.wikipedia.org/wiki/List_of_largest_universities_by_enrollment

However, giving support to large number of students is a great challenge that calls for strong and extremely well organized student support programs, at an institutional level, as well as innovative and creative proposals to give efficient answers to main students' s needs in this type of mega-universities.

In this webinar, distance education universities with a long experience in the field and a large number of students, will present some of their innovative solutions at giving support to big numbers in blended and online learning environments, such as the uses of FAQ System, short video instructions and social media (ANADOLU University, one of the largest universities in the world with 1.900.000 distance education students), and advanced technological tools for online video-tutoring, automatic correction system for open questions, and control process of formal examinations (UNED, a mega-university with 250.000 students).